

WHAT WE DO



delivery



cash on delivery



storage



























fulfillment



call center

more than 1000 orders/ month

10%
discount

	Romania 	2.9 € / delivery up to 1 kg	1 € / cash collect service	1-2 days / estimated transit time
	Austria 	8.8 €	6 € / limit 2000 EUR	2-3 days / estimated transit time
	Bulgaria 	6.5 €	1 € / limit 200 EUR	2-3 days / estimated transit time
	Croatia 	7.1 €	1 € / limit 1200 EUR	3-4 days / estimated transit time
	Czech 	7.6 €	1 € / limit 50000 CZK	2-3 days / estimated transit time
	Germany 	9.0 €	3.5 € / limit 1000 EUR	3-5 days / estimated transit time
	Greece 	6.6 €	1 € / limit 1500 EUR	3-5 days / estimated transit time
	Hungary 	8.4 €	1 € / limit 150 000 HUF	2-3 days / estimated transit time
	Italy 	9.7 €	2 € / limit 159 EUR	3-4 days / estimated transit time
	Poland 	7.4 €	1 € / limit 4000 PLN	3-4 days / estimated transit time
	Slovakia 	7.2 €	1 € / limit 800 EUR	2-3 days / estimated transit time
	Slovenia 	7.0 €	1 € / limit 500 EUR	2-3 days / estimated transit time

Key elements of the service

- Door-to-door service, with pickup and delivery directly from/to the address
- API integration and automatic order placement from the online store into the ordering system <https://app.tceholding.ro/api> - to download api manual
- Cash on delivery collection in RON or EUR, with transfers made twice per week to the client's bank account, PayPal, or Revolut
- Phone contact with the customer, with two delivery attempts
- Continuous track & trace throughout the entire delivery process
- Return of goods at the same price as the initial shipment
- Flexible payment terms, with the possibility of settlement from collected amounts

Let's Talk

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The service refers to door-to-door pickup and delivery, both nationally and internationally, with delivery carried out only upon collection of the cash on delivery (COD) amount specified in the order. The service is available only based on a contract, with orders placed online or via API, directly from the client's store.

The COD delivery service, both national and international, can be offered separately or together with fulfillment services (storage, pick & pack) or call center services (which ensure delivery and sales optimization through direct phone contact with customers).

The service price is expressed in EUR, excluding VAT and fuel surcharge, which is available on the company's website: <https://www.tcecourier.com/fuel-charge>

Billing is performed monthly, with a payment term, and VAT is applied according to the applicable legislation.

For a contract and a personalized offer, please contact the company's Customer Service department.